



City of Helotes

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City of Helotes Facebook User Policy and Guidelines

Welcome to the City of Helotes Municipal Government Facebook page. This page is a limited public forum and is provided as a community service by the City of Helotes.

All comments posted on this page are at the sole discretion of the City of Helotes. The intent is not to censor information posted, but to ensure the page serves as a professional forum for residents, businesses, and visitors regarding news, events, and other aspects of our community.

Postings and comments do not necessarily reflect the views or opinions of the City of Helotes, its officials, leadership, or staff.

City of Helotes social media accounts create City records that are subject to the Texas Public Information Act and record retention rules of the State of Texas. Public Information Act requests may not be made through social media; requests should be sent to citysec@helotes-tx.gov. By use of this site, any information posted becomes the property of the City of Helotes and all participants hereby release and waive any and all ownership interests, whether proprietary or otherwise, and consent to the City's continued use or release of any and all comments and material posted by any individual.

The City of Helotes reviews all content posted to evaluate its appropriateness for this forum. We welcome your questions, thoughts, and comments; however, postings that fit the following descriptions will be removed:

- Abusive or inappropriate language, statements, or attachments, including remarks that negatively target a certain group or individual based on race, ethnicity, gender, age, or sexual orientation
- Contain obscenities or are sexually explicit
- Do not show proper consideration for others' privacy or are considered likely to offend or provoke, including harassing statement, personal attacks, or threats to another poster
- Do not stay on subject to the original post
- Are spam – i.e. repeatedly posting the same comment or comments that are simply advertising/promoting a service or product.
- Are in violation of existing policies of the City of Helotes